Nature of your Comments:	_
Please describe, in your own words, your suggestion or t events that prompted you to complete this form:	:he
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(Please feel free to attach an additional sheet of paper to this form sho you need additional writing space.)	uld
♦ IMPORTANT NOTE: We value your input. We must remind you that making a t statement could subject you to criminal or civil penalties by applicable Flo Statutes.	
YOUR CERTIFICATION: I certify that, to the best of my knowledge, above and attached information I have provided is true and corre	
Your Signature	_
May a Miramar Police Department supervisor contact y for follow up?	'ou
YES NO May we use your comments in our publications or on o	our
website?	
YOU MAY BRING THIS FORM TO ANY MIRAMAR POLICE DEPARTM FACILITY (LISTED ON THE INSIDE OF THIS BROCHURE) OR YOU MAY M IT TO: MIRAMAR POLICE DEPARTMENT ATTN: OFFICE OF THE CHIEF OF POLICE	

11765 CITY HALL PROMENADE

MIRAMAR, FLORIDA 33025

# Miramar Police Department Core Values and Beliefs

- We believe that the basis of professionalism is a combination of HONOR, INTEGRITY, and ACCOUNTABILITY
- ◆ We are COMMITTED to developing and providing LEADERSHIP as PARTNERS with the COMMUNITY
- Our understanding of DIVERSITY is key to our success
- We RESPECT our fellow employees and the citizens we serve
- Through TEAMWORK, we effectively achieve our goals
- We foster open and honest COMMUNICATION

#### Miramar Police Department

11765 City Hall Promenade
MIRAMAR, FLORIDA 33025

PHONE: 954.602.4000 E MAIL: IA@miramarpd.org HTTP://www.MIRAMARPD.ORG







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MIRAMAR
BEAUTY AND PROGRESS

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## How well are we serving our community?

The primary goal of the Miramar Police Department is to continue making the city of Miramar a safer place for our residents. We encourage community partnerships, protect the safety and well-being of our citizens, and take a proactive stance through crime prevention programs. We are committed to maintaining our strong relationships with all of our residents.

The Miramar Police Department is committed to providing excellent police service to the community. Citizen cooperation and input is essential if the department is to succeed in this goal. If you have any questions or recommendations on how the Miramar Police Department can improve police service please let us know by completing the form included in this brochure.



The Miramar Police Department's Anniversary Badge celebrating our 50th anniversary in 2005.

#### THE DEPARTMENT'S MISSION

We pledge to provide a safe and secure environment and enhance the quality of life in the city of Miramar by working in partnership with the community, providing progressive police services, impartially enforcing the laws, and preserving the peace and protecting the individual rights of our citizens.

#### What happens after you submit this form?

Commendations will be reviewed by the Office of the Chief of Police and then forwarded to the employee through the employee's chain of command and it will be added to the employee's personnel file.

Suggestions will be reviewed by the Office of the Chief of Police and will then be forwarded to the Division or Unit it relates to for follow up. They will consider the suggestion and report the result back to their respective Bureau Commander. They may even contact you for clarification or feedback from proposed changes stemming from your suggestion if you check the "May a Miramar Police Department supervisor contact you for follow up?" check box on this brochure.

The Chief of Police will review all complaints and a determination will be made to either assign the complaint to the immediate supervisor or the Internal Affairs Unit to conduct an investigation. Following a thorough and impartial investigation, a disposition will be rendered based on all available factual

information. The citizen will I be contacted at the completion of the 💵 investigation, and at that time will have an opportunity to discuss the disposition of the complaint. The Internal Miramar Police Department Affairs Unit will accept all complaints whether delivered  $\ _{Miramar's\ Town\ Center}$ by letter or telephone, in building person or anonymous.



vehicles in front of

### Please let us know how we are doing?

Please provide us with the following information: Today's date: \_\_\_\_\_ This is a: ☐ Commendation ☐ Suggestion ☐ Complaint Your information: Your name: — E-Mail Address: \_\_\_\_\_ Street Address: State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Home telephone: ( ) -Other phone: ( ) -☐ Business ☐ Cell <u>Information about your contact with our employee:</u> Date of contact: Time:\_\_\_\_ Location: \_\_\_\_\_ Employee name(s): ID#(s) (if known): \_\_\_\_\_ Witness Name:\_\_\_\_\_ Address: City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_ Phone Number: ( ) -MISSION STATEMENT

"Serving Our Community"

#### MIRAMAR POLICE DEPARTMENT

HEADQUARTERS BUILDING: 11765 CITY HALL PROMENADE MIRAMAR, FLORIDA 33025

WEST DISTRICT STATION: 2811 SOUTHWEST 186TH AVENUE MIRAMAR, FLORIDA 33029

INTERNAL INVESTIGATIONS UNIT: 2271 CIVIC CENTER PLACE MIRAMAR, FLORIDA 33025 (954) 602-3843