



2020 ANNUAL REPORT

IN THIS TOGETHER

**MIRAMAR
FIRE-RESCUE**
WWW.MIRAMARFD.ORG



IT TAKES THE WHOLE COMMUNITY WORKING
TOGETHER TO GET THROUGH A PANDEMIC.

*For all those we lost this
year, though you are
no longer with us your
memory will live on not to
be forgotten.*

Follow Us On Social Media!



@MiramarFD
@MiramarFDEM



@MiramarFD
@MiramarFREM



@miramar_em



<https://www.youtube.com/channel/UCbSYzjUqgyy1pzEcbCVVJOg>

THE CONTENTS

Letter From the Chief
4

About Miramar Fire-Rescue
5

Message From the Chief on COVID-19
6

COVID-19 By the Numbers
7

Miramar By the Numbers
8

Overcoming the Challenges of COVID-19
10

Spotlight on Emergency Management
12

Spotlight on our Medical Director & Chaplains
13

Coming Together During a Pandemic
14

Employee Recognition
20

Thank You
22

The Future
24

Kids Corner
26

2020 LETTER FROM THE CHIEF

It brings me great honor and pride to present the Miramar Fire-Rescue 2020 annual report. The information contained in this report serves as a testament to the dedication and professionalism of the members of this Department and City staff during the COVID-19 pandemic. 2020 was an unprecedented year in the history of our Fire-Rescue Department as we adapted to the changing world, and our members responded to these challenges in such a manner to make our community very proud.

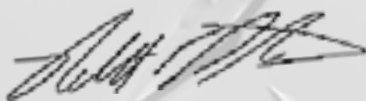
In many respects the City of Miramar led the way in dealing with the COVID-19 pandemic. We faced many unknowns with no previous experience or background to reference. The City of Miramar staff, executive team, and elected officials faced this challenge together, head on, with competence, respect, and compassion for the city staff and residents we serve. COVID-19 has made us stronger, more resilient, and a better prepared organization.

We are thankful for the support received from our community, city commission, and the other city departments we have worked alongside of. We pride ourselves on being an advocate for the betterment of the community, remaining engaged through community involvement in education, public programs, and by delivering the highest quality services to those who live, work and visit our community. The dedicated professionals of Miramar Fire-Rescue are devoted to your safety and wellbeing.

It is impossible to fully capture the many ways our Department has positively impacted others, in an annual report. Throughout the year, the Department continued to look for ways to consistently contribute to our community on a daily basis and this report is intended to capture just some of those highlights. Our value to the community is measured directly by the services we provide and the individuals we help and 2020 showed that we are ready to take on any challenge.

It is an honor and privilege to be the Fire Chief and serve with the men and women of Miramar Fire-Rescue.

Warmly,



ROBERT PALMER
Chief of Miramar Fire-Rescue



ABOUT MIRAMAR FIRE-RESCUE



We are dedicated to a culture of safety, courage, compassion and charity, while selflessly serving our community. We believe leadership is demonstrated through integrity, commitment, loyalty and humility, by continuing to foster professionalism through excellence, teamwork, respect and accountability.

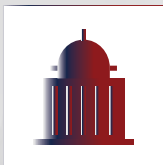
Above all, we treat each other and the community with respect, based on mutual trust and open, honest communication.

MISSION

To protect, educate and serve with pride and professionalism.

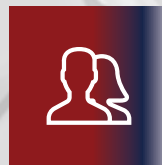
VISION

To be a premier fire-rescue department recognized as an industry role model in effectiveness, efficiency and community partnering.



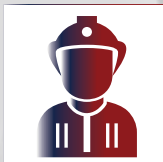
CITY

The City of Miramar is 32 square miles and covers East from State Route 7 to West at US 27 and from North at Pines Blvd. to South at County Line Rd.



RESIDENTS

Miramar is the 13th largest city in Florida with an estimated population of 142,445.



EMPLOYEES

The Fire-Rescue Department has 162 sworn and civilian personnel to respond to emergency calls and maintain day to day operations.



STATIONS

The Fire-Rescue Department relies on five stations spaced throughout the City to respond to all emergency calls.

MESSAGE FROM THE CHIEF ON COVID-19

2020 was a year unlike any other in my career. The perseverance, dedication, resilience, and community spirit shown over the last year has been inspiring and for that I thank all of you within the Department, the City, the Community.

The challenges we faced as a Department and a Community were unprecedented and brought us difficulties we have never seen before. Many employees began working modified schedules with days in the office mixed with days working from home. However, given the role of the Fire Department and Emergency Management the majority of our employees remained working on site. We began implementing social distancing and mask policies along with screenings each day and new personal protective equipment for not only the First Responders but the whole City. Spraying all our City buildings and Stations to decontaminate them became a multiple times a day occurrence. The impact has been profound and many of the changes will likely become permanent leaving a significant mark on our daily operations. Our new normal is very different but providing a safe work environment will always remain paramount to our organization. We were not immune to loss, family, friends, City employees. We continued on through the good and the bad.

At the same time we never lost sight of the importance of education and community outreach. While both look very different in a pandemic we employed various strategies to still connect with our Community and provide education throughout the year. In closing the year out, despite the challenging new landscape that we are all still navigating, we can still be proud of the fact that 2020 was a successful and productive year.

Stay Safe Miramar!



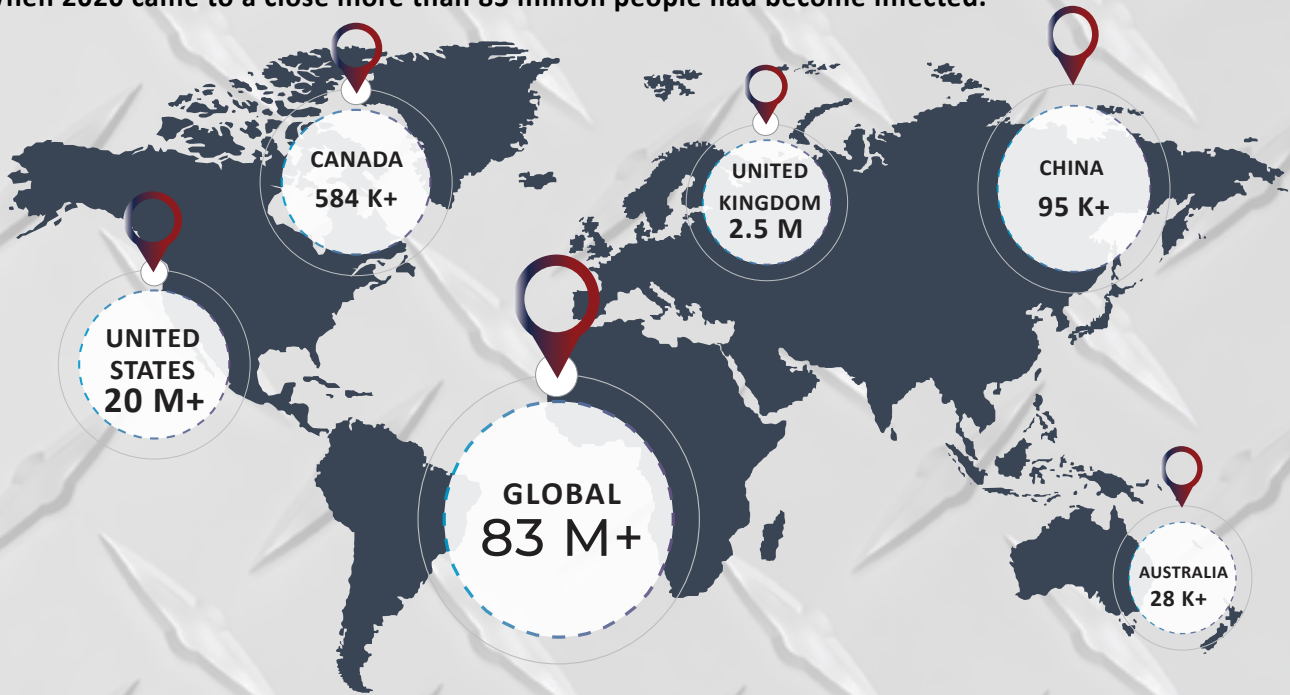
***“Alone we can do so little;
together we can do so much.”***

-Helen Keller

COVID-19 BY THE NUMBERS

2020 brought us a pandemic that ignored all boundaries real or imagined. It did not matter who you were, where you came from or what you looked like COVID-19 did not discriminate.

When 2020 came to a close more than 83 million people had become infected.



 <p>1.3 M+ Cases FL 137 K+ Cases BC</p>	 <p>21 K+ Deaths FL 1.8 K+ Deaths BC</p>	 <p>211 K+ Vaccine 1st Dose FL 20 K+ Vaccine 1st Dose BC</p>
--	---	--

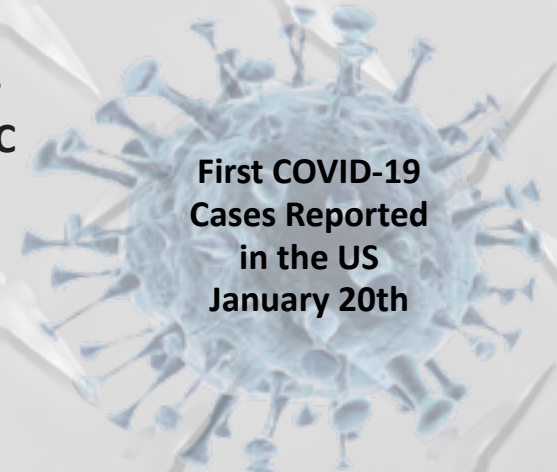
March 1st - 1st Case of COVID-19 in FL

March 8th - 1st Case of COVID-19 in BC

97% of Year With COVID-19

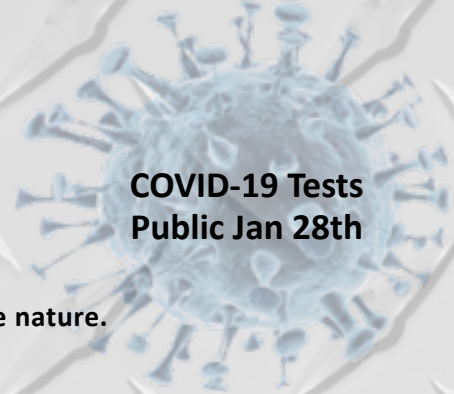
8.7 K+ COVID-19 Cases in Miramar

60 K+ COVID-19 Tests Performed in Miramar



First COVID-19 Cases Reported in the US January 20th

MIRAMAR BY THE NUMBERS



COVID-19 Tests
Public Jan 28th

With almost 12,000 calls in 2020, 77% of those were medical calls of some nature.



TOTAL MEDICAL EMERGENCIES

9,074



TOTAL FIRE EMERGENCIES

2,683

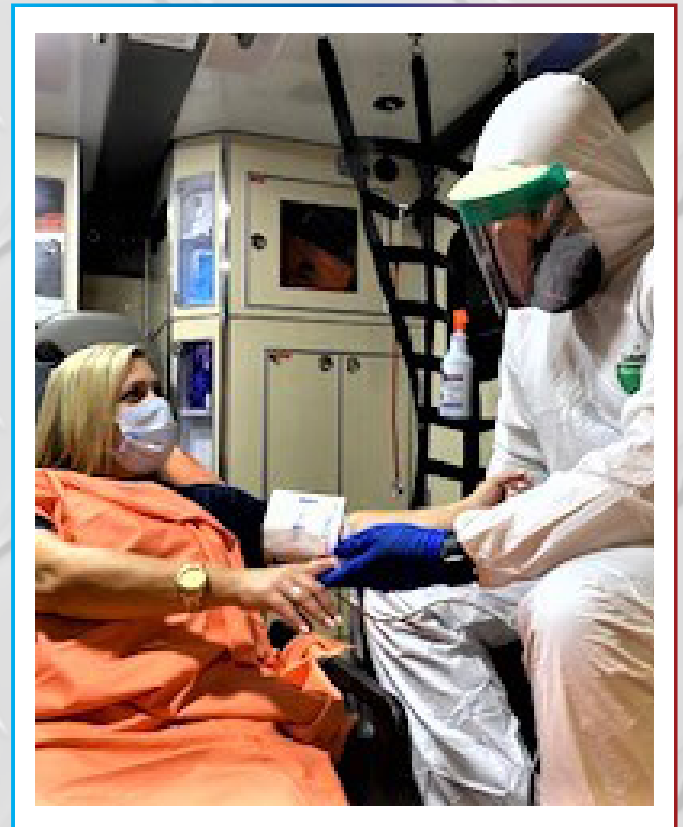
The numbers may seem vastly different but the breakdown still leaves a little over 7 fire emergencies per day. An increase in fire emergencies was not unexpected with a disparetly high number of individuals at home everyday doing more cooking and other family activities.

The pandemic was very evident in our responses to calls, outwardly this could be seen in the minimum required PPE for each type of call. New challenges arose when wearing the larger bulkier respirators, we became harder to hear and harder to understand. Not insurmountable, but a lot of training and practice is still going on today.

Pre-COVID-19



Post-COVID-19





BUSIEST HOUR OF THE DAY

7 PM



BUSIEST DAY OF THE WEEK

Friday

While our medical service calls outweigh the fire we did still see a decline which could be primarily blamed on individuals not calling for help or refusing to go for fear of catching COVID-19 at the hospital.

To combat this we participated in a multi-agency press conference to engender trust to those watching that the hospitals were going above and beyond to ensure the safety of their patients.



OVERCOMING THE CHALLENGES OF COVID-19

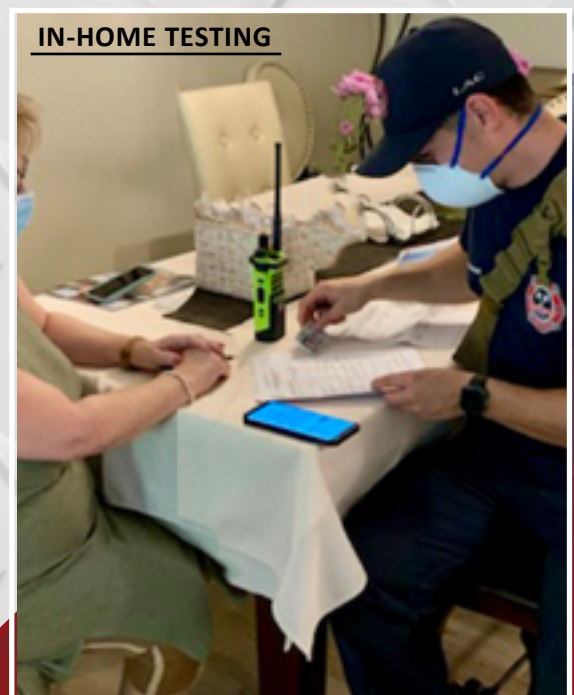
When COVID-19 came to Miramar there was no time to rest and the role of the Fire Department was at the crux of dealing with the pandemic. An emergency response plan needed to be created to address the needs of our Department while maintaining our levels of service to our Community and give the City a game plan to understand next steps. We began implementing social distancing, mask and daily cleaning policies, hand sanitizer stations, temperature and health screenings for all City and Department personnel along with new personal protective equipment (PPE) for the First Responders, as well as all City employees. Decontaminating all our City buildings and Stations became a multiple times-a-day occurrence.

Acquiring and maintaining all the supplies was an ongoing task that may never diminish and we worked through a national shortage on PPE always maintaining what we needed for our Department and the City. There were countless new procedures on how to conduct all our “new normal” activities properly and trainings on each to follow. COVID-19 education became a challenge of how with so many factors to consider. So, our road signs were rolled out, social media flooded, virtual trainings set-up and flyers sent.

We steam rolled into testing for the Community at two sites located within Miramar, for employees, at various locations within the City and in-home testing for those individuals unable to get out. This was also part of the broader contact tracing and quarantining process being followed throughout the Department and City.

As the holidays approached so did a vaccine and First Responders began being vaccinated and in addition to the vaccination efforts on a personnel level the discussions began on administering vaccines ourselves. With every forward step we have been steadfastly dedicated to keeping our personnel and community safe. We however, are not alone in our efforts and have been honored to be part of so many initiatives that the City designed to educate and care for our residents and businesses.

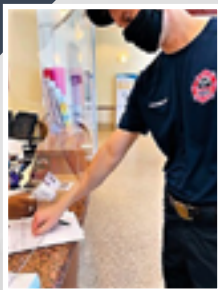
We are extremely proud of all the services we provide to the Community and the continued level of high-quality services that our Community deserves and should always expect, even during some very trying times.



THE NEW NORMAL - DECON AND PPE



BACKPACK SPRAYER TRAINING



FL State of
Emergency
Started March 9th



THE NEW NORMAL - HAND SANITIZER & SOCIAL DISTANCING & TEMP CHECKS

SPOTLIGHT ON:

EMERGENCY MANAGEMENT

Emergency Management is a very important part of the City and our Department. You might not always be aware of all the work they are doing but you can be assured that if there is a hurricane, a pandemic or any disaster, they are there. They are preparing for the worst every day and hoping for the best. Charged with creating the framework that we follow at a City and Community level to reduce our risks in the event of a hazard and to recover should disaster strike. This year their role evolved into educator, hosting virtual COVID-19 town halls for Home Owners Associations and places of worship, producing materials for distribution to keep our City at the forefront of understanding what we should be doing in the face of a pandemic and consulting on policies to maintain safety. It did not end there as 2020 shaped up to be the most active Atlantic Hurricane Season to date with 30 named storms happening, before the season started in May and clear through to the end in November.

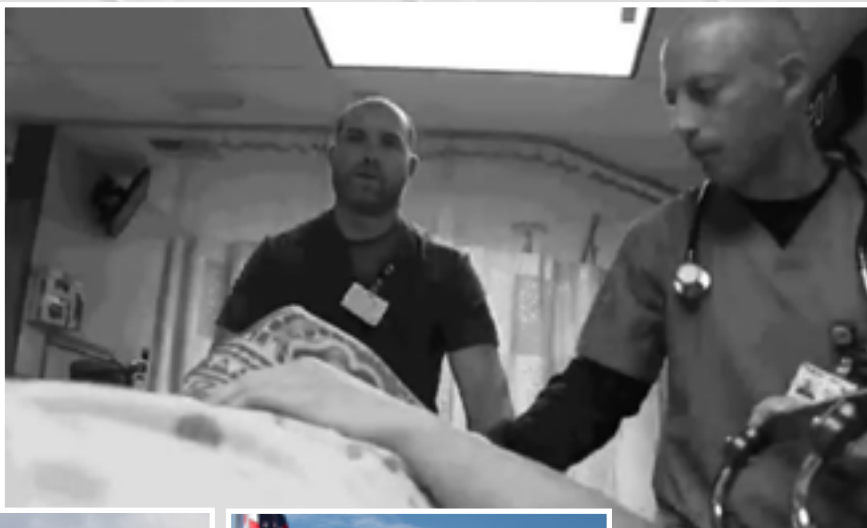


Emergency Management among their many roles, also runs our Community Emergency Response Team or C.E.R.T. which provides our Community members the opportunity to elarn skills needed to protect and assist their Community in the face of a disaster. At the begining of the year we were fortunate to be able to finish training and graduate members. COVID-19 may not have been the type of disaster anyone pictured but our C.E.R.T. members were up to the task and we conducted an advanced virtual training to educate them about COVID-19 so they could be advocates for their individual communities. They showed their dedication immediately volunteering at the weekly food drives.



SPOTLIGHT ON: MEDICAL DIRECTOR & CHAPLAINS

A medical Director is an integral part to any Fire-Rescue Department directing the medical protocols that we follow, providing training on new treatments and generally keeping our EMS moving forward with the changing times. During the pandemic though Dr. Rosenblat has really been one of the unsung heros. He became more akin to the City Medical Director and always available when needed. From City-wide trainings on handling COVID, testing, consultations, helping with supplies procurement, Departmental training, and answering every question imaginable. We could not have acted and stayed current without his guidance and continual assistance.



Dr. Boaz Rosenblat
Medical Director Miramar



Pastor Pete Tokar & Pastor Mark Hattabaugh



Businesses Closed
March 31st

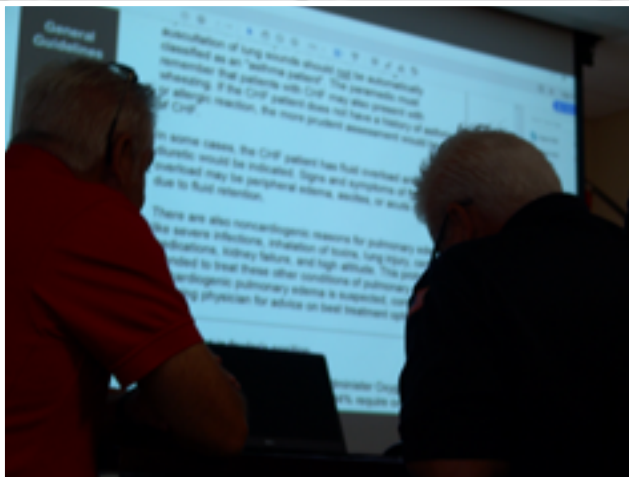
Another often forgotten component of a Fire Department are our Chaplains. Coming with support for all denominations our Chaplains make themselves available to address maintaining emotional / mental well being in the Department, participating in our trainings, ceremonies and much more.

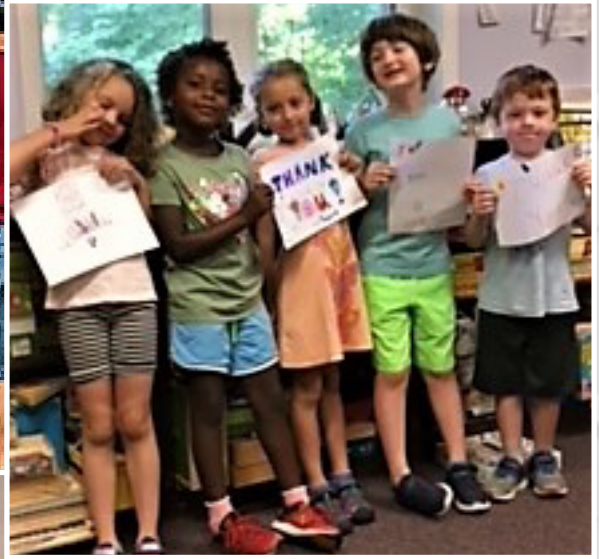
COMING TOGETHER DURING A PANDEMIC:



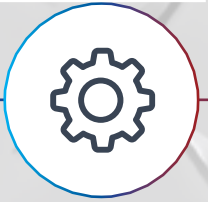
TO LEARN...

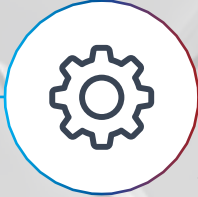
Learning took on a whole new spirit and set of challenges this year both for our Department to train our new recruits, do our Department level trainings and also our responsibility to educate the Community. We broadened our horizons, virtually, to meet everyone's needs and we hit the airwaves on Good Morning Miramar three times, participated in the Mayor's Facebook Live events on COVID-19, Hurricanes and strokes. We hosted our own Facebook Live to prep college students leaving for school, had virtual fieldtrips at the station, socially distanced safety demonstrations and brought you into our world a little more teaching you about the tools of our trade every Wednesday on social media.





TO GROW...





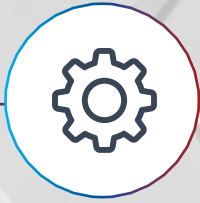
TO SUPPORT EACH OTHER...

Over 35 weekly food drives have been completed with all the City Departments working together to pack and distribute the food to assist the community in knowing where their next meal is coming from and we have been proud to be a part of every one.





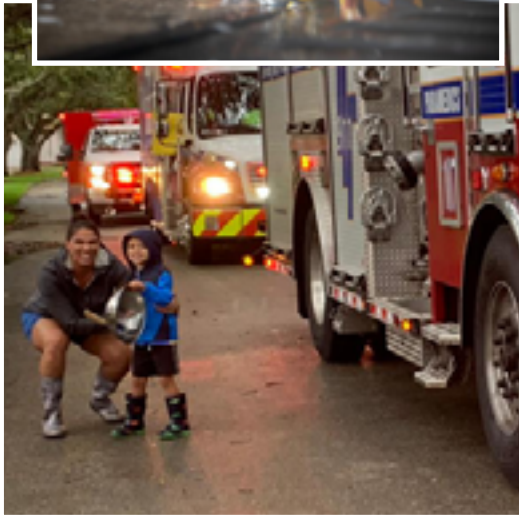
First Vaccine Shot
Dec 14th



TO BECOME A STRONGER COMMUNITY....

Our community has stepped in time and again to tell us and their fellow residents they are listening and they are here, sending masks, sending dinner treats, saying hello and thank you and out every night banging pots and pans like the members of the Trilogy community. Big or small every gesture brightened a day and was very much appreciated!





TO CELEBRATE

We helped you celebrate, birthdays, graduations, anniversaries, baby showers, first holy communion, mother's day, father's day, pastor appreciation day and jubilee's. With over 400 celebratory parades in 2020 we were there for the good stuff!

We also took the opportunity to thank the individuals who are our superheros and keep our City running from our Public Works and Utilities Departments to all the nurses, doctors, caregivers and the delivery and grocery store professionals.

Our goal was to lift spirits and you definitely lifted ours!



TO CARRY-ON



We did not give up and we are slowly returning to normal or as close as we can. We honored 9/11, supported and honored all those affected by breast cancer, participated in Movember to show our support, threw out over 3,000 candy canes as we escorted Santa 170 miles all around Miramar and we dressed up as a reindeer to help bring some joy to the patients at Joe Dimaggio Children's Hospital.



2020 Employee Recognition

We are afforded the opportunity, with the wonderful group of dedicated professionals that we have, to be able to present awards throughout the year to those individuals who truly exemplify the career. We also have our share of tearful retirements and hard earned promotions. 2020 was no different in that respect, however this all happened behind the scenes and we would like to take the time to recognize and celebrate those individuals now.

RETIREMENTS

- Division Chief - Scott Rector
- Division Chief - William Huff
- Battalion Chief - Val Srbovan
- Captain - Willie Plasencia
- Driver Engineer - Carl Rubino
- Driver Engineer - Lino Marcos
- Driver Engineer - Robert Gendreau
- Firefighter - Josh Perez



NEW RECRUITS

- Firefighter Alejandro Diaz
- Firefighter Mario Icaza
- Firefighter Eric Levine
- Firefighter Jacquvias McKenzie
- Firefighter Ryan Sune
- Firefighter Vincent Vitale

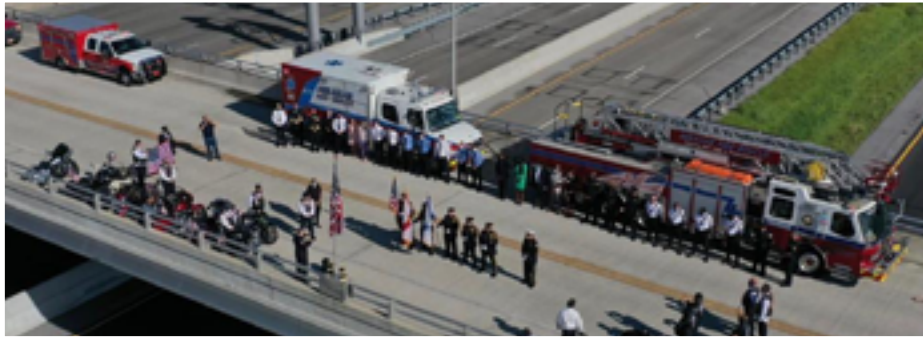


PROMOTIONS

- Division Chief - Orlando Segarra
- Division Chief - Cliff Ricketts
- Battalion Chief - Thomas Tofexis
- Captain - Carlos Otero
- Captain - Devon Steel
- Captain - Nic Wydra
- Driver Engineer - Daniel Slocum
- Driver Engineer - David Sierra

- Captain - Zachary Jenkins
- Lieutenant - Frankie Rogers
- Lieutenant - Luis Cordova
- Lieutenant - Javon Arcelay
- Lieutenant - Rancel Caballero
- Lieutenant - Rolando Agrenot
- Driver Engineer - Jon-Paul Bryan
- Driver Engineer - Frank Zelaya
- Driver Engineer - Ryan Myers
- Driver Engineer - Andy Torres





LIFE SAVING AWARD

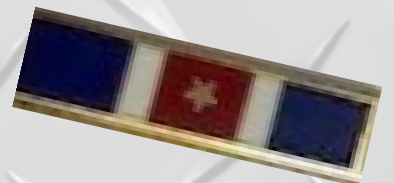
- Captain - Carlos Otero
- Captain - George Roque
- Driver Engineer - Chris Campana
- Firefighter - Jake Destajo
- Firefighter - Andrew Dieppa

HEART SAVING AWARD

- | | |
|-----------------------------------|----------------------------------|
| Captain - Michael Horwitz | Firefighter - Eric Reynolds |
| Lieutenant - Joseph Gilhauley | Firefighter - Jaevious Collins |
| Lieutenant - Jose Jaar | Firefighter - Ryan Park |
| Lieutenant - Rolando Agrenot | Firefighter - Deborah Fernandez |
| Driver Engineer - Danielle Jones | Firefighter - Michael Garcia |
| Driver Engineer - Allan Hernandez | Firefighter - Lucas Gonzalez |
| Firefighter - Francisco Pineda | Firefighter - Jacquvias McKenzie |

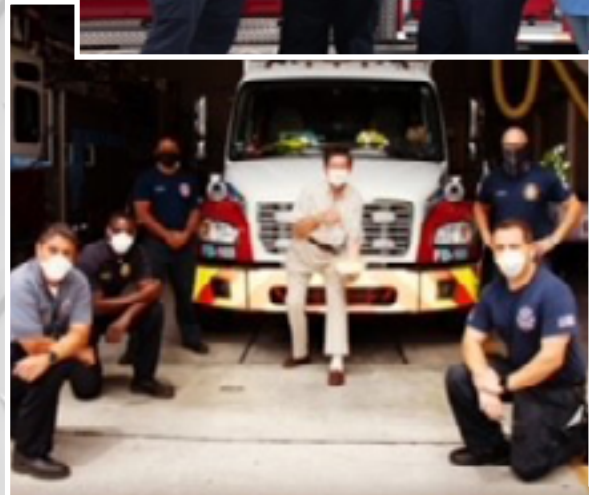
UNIT CITATION AWARD

- | | |
|-----------------------------------|-----------------------------------|
| Battalion - Chief Leo Nunez | Firefighter - Stephon Arcelay |
| Captain - Kenny Cagan | Firefighter - Jaevious Collins |
| Captain - Fermin Ortea | Firefighter - Antoine Daley |
| Captain - Frank Pender | Firefighter - Andrew Dieppa |
| Captain - Wilfredo Plasencia | Firefighter - Luis Entrialgo |
| Captain - George Roque | Firefighter - Robert Gendreau Jr. |
| Captain - Tara Wagner | Firefighter - Ali Hijazi |
| Lieutenant - Javon Arcelay | Firefighter - Enrique Pagan |
| Lieutenant - Jesus Carballosa | Firefighter - Eric Reynolds |
| Lieutenant - Daniel Slocum | Firefighter - Ryan Sune |
| Driver Engineer - Jeremy Brown | Firefighter - Dan Tate |
| Driver Engineer - Robert Gendreau | Firefighter - John Thomson |
| Driver Engineer - Dan Leahy | Firefighter - Rudy Valdes |
| Driver Engineer - Eric Seeley | |



FIREFIGHTER & EMPLOYEE OF 2020

- Firefighter/Paramedic - Brian Gunter - Firefighter of the Year 2020
- Fire Public Relations Specialist - Tara Smith - Employee of the Year 2020



THANK YOU!

In This Together!

Bernard Lukoscheck
 City Clerk
 Community Development
 Department
 Community Services Department
 Cultural Affairs Department
 Doc Popcorn
 Economic & Business
 Development Department
 Elected Officials
 Engineering Services Department
 Finance Department
 HCR Manorcare
 Home Depot
 Human Resources Department
 Ismaili Muslim Community
 IT Department

Little Cesars
 Management & Budget Office
 Mary's Ranch
 Memorial Hospital Systems
 Miramar Resident Trishia
 Mission BBQ
 Office of the City Manager
 Parks & Recreation Department
 Police Department
 Pepsi
 Procurement Department
 Public Works Department
 Sams Club
 Trilogy
 Utilities Department



THE FUTURE

As we look forward to what promises to be a year filled with hope and further steps forward against the pandemic we are optimistic and have set forth goals we hope to achieve to keep moving us forward as a Department better equipped to meet the needs of its community. Our goals reflect our ongoing commitment of keeping our Community moving towards being protected and healthy, addressing the system wide problem of firefighter cancer and keeping ourselves prepared to face any challenge that is presented to us.

Bringing Vaccines to the City of Miramar

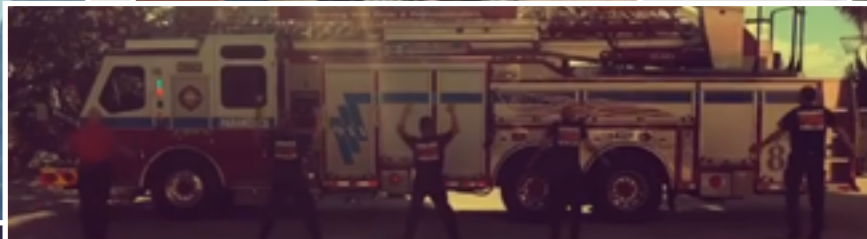
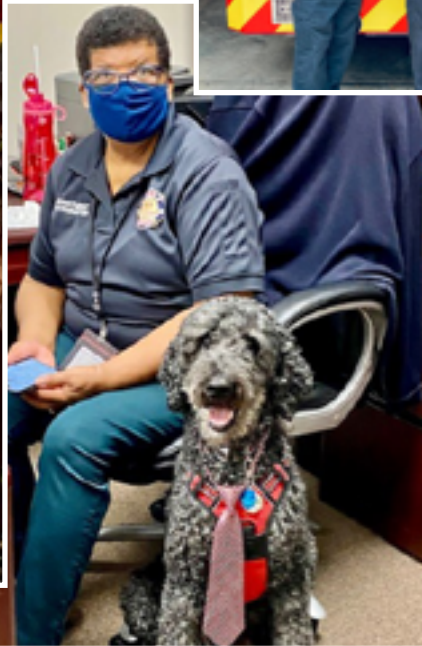
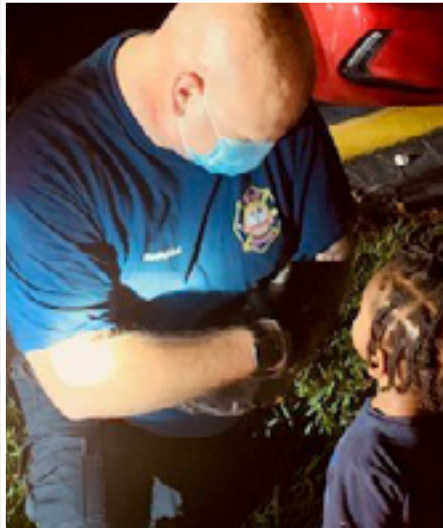
Procuring a Second Set of Bunker Gear

Achieving ISO Class I

Relocating Logistics Facility

Miramar Fire-Rescue Training Facility





Thanks for joining us this year! We said goodbye with retirements, and also welcomed new firefighters. There were puppies, ducks and kittens, oh my! We washed our hands (a lot), we learned about tools, we celebrated national days, we learned how to make our own masks, we did jumping jacks, had birthday parades, celebrated our heroes and hung out with Santa! We had weather and weather and weather, it was hot then it was cold then it was hot again! We threw it back, we looked forward, we did virtual! Throughout it all, we did it together and we couldn't have done 2020 without you.

We look forward to 2021 with you all!

“

“The future depends on what you do today.”

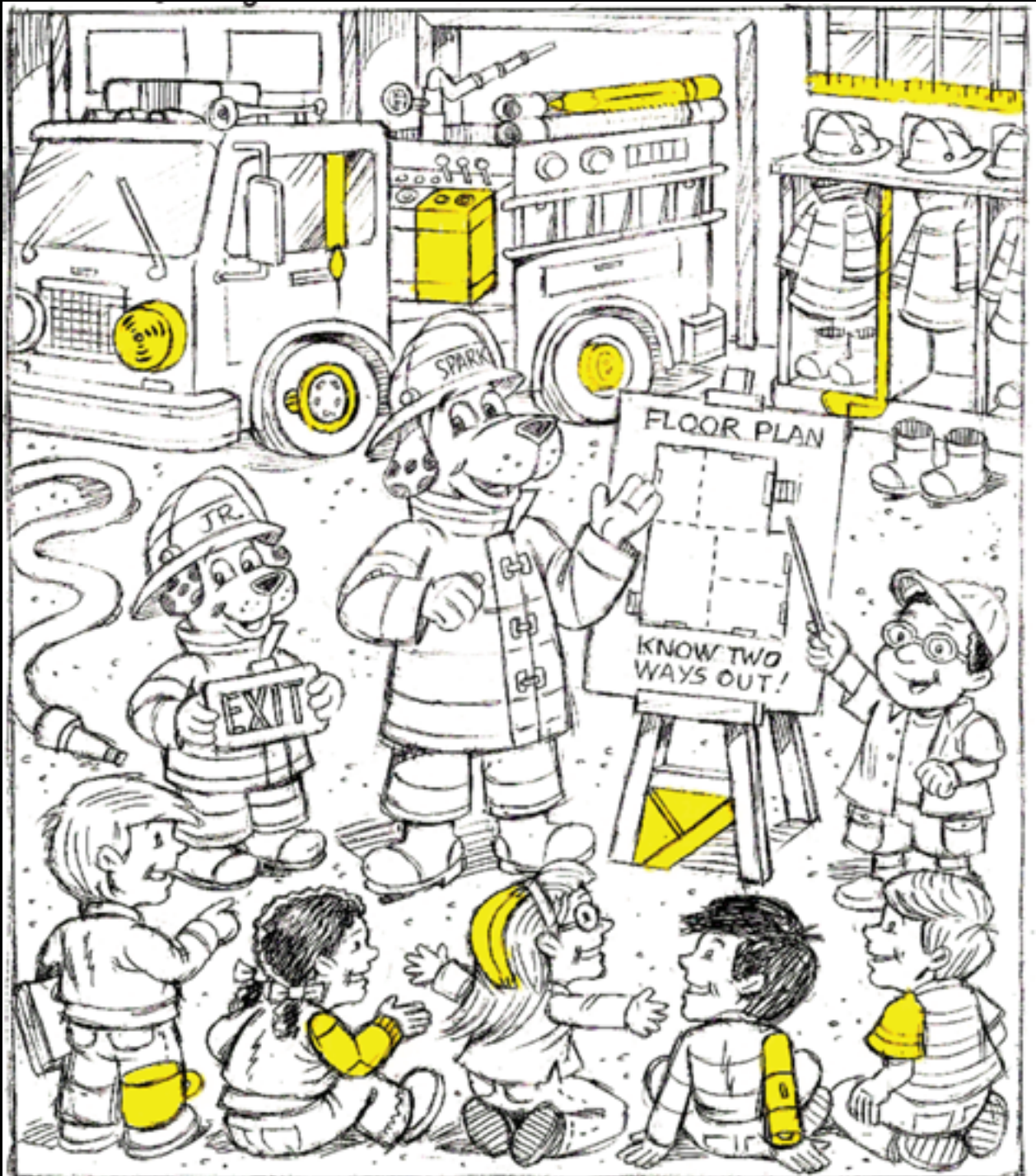
- Mahatma Gandhi

Kids Corner: Activity Page



The following objects are hidden in this picture: battery, smoke alarm, candle, flashlight, pencil, sailboat, banana, golf club, bell, sock, ruler, ring, cup, and a button!

Kids Corner: Activity Answers



SPARKY® IS A TRADEMARK OF THE NFPA.



FLORIDA
XG66152
CITY

107

**MIRAMAR
FIRE-RESCUE**

0-111



#INTHISTOGETHER

📍 14801 SW 27th St.

☎ 954-602-4800

@ MiramarFD